

Hurricane Hot Sheet

Public Relations and Marketing Department

See photos at www.mmhs.com

(772) 223-5911

Recent Major Developments

Outpatient rehabilitation at Hospital South will open for business Monday, Sept. 20. The site was being used as housing for the Disaster Medical Assistance Team that was helping to see patients at the hospital for about two weeks. The team left on Wednesday, allowing rehab to open after some cleanup.

The Sleep Disorders Center is operational.

The Wound Medicine Center expects HBO therapy to be back on line Monday.

At the Medical Center, the emergency department, imaging services and operating rooms are fully functional. We are currently operating 52 beds comprised of obstetrics, pediatrics and our intensive care units.

Work on the damaged north elevator tower continues on virtually a round-the-clock basis. We project that by September 24, we will regain the services of one elevator; on October 8, a second elevator; on October 22, the third elevator; and finally, by November 8, the last of our four tower elevators will come back into service. This schedule will permit us to reopen some beds by September 24, and we anticipate functioning on a more or less normal basis by October 22. We will return to full service when the last elevator is put in service on November 8.

All other facilities have resumed normal operations and hours.

Need to Know

Foster Pet Care

Volunteers are needed for short-term foster pet care for pets of Associates whose living situations have been disrupted by Hurricane Frances. Anyone interested in being a foster pet parent, please call Sharon Andre at ext. 3604.

Child Care Hours and Locations Modified

Child care for Associates will relocate starting Monday. Today will be the last day for child care at the Medical Center and Hospital South; it will be moved to the Wellness Centers at the Treasure Coast Medical Pavilion and St. Lucie West. Child care services will be open from 6:30 a.m. to 6:30 p.m. until St. Lucie County schools reopen.

To register for child care, call the Wellness Center to give them the number and ages of your children. On Monday, take your child(ren) to the Wellness Center and front desk personnel will take you to the child care center, where you register as usual. You will need your Associate ID badge.

Children must bring all meals and snacks, as food will not be provided. When you return to pick up your child, sign out your child with a child care Associate. Identification will again be required.

For more information call the Treasure Coast Wellness Center at 223-5683, or the St. Lucie West Wellness Center at 785-5522.

Hot Sheet Schedule

This is the final daily edition of the *Hot Sheet*. Hereafter, it will be published on a weekly basis to keep Associates updated on the restoration and rebuilding efforts.

Labor Pool

The labor pool still has a few Associates willing to work if managers need help in their areas. For information, call Susan Vellek at ext. 1388 or e-mail her at svellek@mmhs-fla.org.

Small Business Help

The Economic Development Councils of Martin and St. Lucie counties are setting up business assistance centers to assist small businesses with disaster relief and loans. Physicians whose offices were damaged would qualify for assistance. For more information on qualifications for assistance, necessary documentation, etc., call (888) 283-1177 for more information.

St. Lucie School Status

Closed through Friday. Schools will not reopen until the district can provide safe learning environments for students and staff.

Associate Giving for Frances

Hurricane Frances left a swath of destruction in her wake that included many Associates at Martin Memorial—some of whom are still digging out from the rubble.

A disaster relief fund has been set up by the Benefits Advisory Council that will allow Associates to donate money for co-workers in need of immediate assistance. Martin Memorial will then match those donations dollar-for-dollar, which means even smaller contributions will be beneficial for the people who need it.

All of the donations to the fund will be dedicated to helping Associates with immediate needs following Frances. If money is left over, the residual will be saved and used for future Associate hardship issues. No money will be spent from this fund for any other type of hardship issues until all Associates needing assistance due to the Hurricane have been taken care of.

Associates should receive a letter and donation form starting Friday at their home mailing address that will provide information on how to contribute. Donations can be made by check, credit card, or payroll deduction and are tax deductible.

For further assistance, visit the disaster resource center located at the Martin Memorial Cancer Center or call (772) 419-2102.

Disaster Resource Center

The Disaster Resource Center continues to help Associates find information and get assistance for rebuilding and restoring their lives.

The resource center is open from 7 a.m. to 7 p.m., Monday through Friday on the second floor of the Cancer Center, located at 501 E. Osceola Street in Stuart. Disaster assistance personnel are also available at (772) 419-2102 during the same hours. The center is designed, staffed and supported by Associates committed to helping their co-workers as the recovery period continues.

The resource center provides Associates with contact information for a number of various services, including: disaster relief; insurance compensation; construction and repair companies; and financial services. Disaster assistance personnel will be available to help Associates find necessary relief, including financial and hardship assistance.

Computer and phone access will also be provided, as well as access to mental health counselors. Plus, disaster assistance personnel and resource center information and materials are available in the lobbies of the Medical Center and Hospital South from 7 a.m. to 7 p.m. The resource center will remain in operation until the storm-related needs of our Associates are met.

Hurricane Tales and Pics

The PR/Marketing Department is putting together a special Hurricane Frances section in the next *Access Martin*. If you have a story you'd like to share, send it in a brief e-mail to ssamples@mmhs-fla.org. You can also send photos relating to the hurricane's effect on Martin Memorial and its Associates to the same e-mail address.

More Hurricane Help

Vouchers Available

Vouchers from Wal-Mart are available to Associates still recovering from Hurricane Frances and in need of immediate food or personal items. The vouchers are contributed by the STAR program. They will be available through the disaster resource center located at the Cancer Center on Osceola Street in Stuart or by calling the center at (772) 419-2102.

United Way Contributions

The United Way has already begun distribution of aid to local victims of Hurricane Frances. In St. Lucie County, the United Way has given \$125,000 to four agencies dedicated to helping local residents: \$60,000 went to the American Red Cross; \$30,000 was given to Mustard Seed Ministries; \$25,000 was dispersed to the Salvation Army; and \$10,000 went to St. Vincent de Paul, Inc., St. Anastasia Conference.

The United Way of Martin County has targeted \$75,000 in discretionary funding to give short-term relief to local agencies, including the Red Cross, the Salvation Army and the Treasure Coast Food Bank. As the agency assesses community needs, more money will be donated.

To make a contribution to the St. Lucie County chapter, send a check or money order to: United Way of St. Lucie County, Hurricane Frances Recovery Fund, 4800 S. U.S. 1, Fort Pierce, FL 34982.

In Martin County, send a donation to: United Way of Martin County, Hurricane Response, PO Box 362, Stuart, FL 34995.

Benefits Enrollment Ends Sunday

The deadline for annual benefits enrollment is midnight on Sunday, Sept. 19. Associates not enrolled by 12:01 a.m. on Monday, Sept. 20 will have no coverage for medical, dental and vision. Confirmation statements will be generated during the week of Sept. 20.

Associates can enroll on-line at the following locations: Medical Center, ground floor computer lab; Hospital South, second-floor conference room at Hospital South lab; Palm City, contact Joanne Kelly, ext. 4637; St. Lucie West, MFMI lobby area; Smithfield Plaza, human resources office; Treasure Coast Medical Pavilion, Wellness Center. A link is also available on SharePoint. For those with computer access at home, the Web site address is www.mmhs.com/enroll.

A two-week "clean up" period will be provided for Associates who receive confirmations and want to make changes from Sept. 27 to Oct. 8, with all changes being effective from Oct. 1.

Associates with benefits questions should call ext. 2222.

Utilities Give Relief

A number of utility organizations on the Treasure Coast have taken measures to help local residents. Here is a list of utility companies, contact numbers and information about help they may be offering.

Bell South: (888) 757-6500.

City of Port St. Lucie Utilities: (772) 871-5330. There will be no shut-offs or late fees for September. If payment is on its way, call to ensure no shut-off.

Fort Pierce Utilities: (772) 466-1600.

Florida Power and Light: (800) 375-2434. There will be no late charges and no collection process. There will be a payment extension policy if customers call to request one and final notices are suspended. An existing need-based program is available through FPL called "Care to Share" program. On the Web, go to www.fpl.com/care/contents/care_to_share_program.shtml or contact the number at the bottom of your FPL bill.

Martin County Utilities: (772) 221-1434.

South Martin Regional Utility: (772) 564-6259.

St. Lucie County Utilities: (772) 462-1150.

St. Lucie West Services: (772) 785-9846. Determining shut-offs on a case-by-case basis. No penalties will be charged for September and possibly October.

Red Cross

The American Red Cross can help if you cannot stay in your home or if your home suffered major damage to the roof or structure. Call the Red Cross at (866) GET-INFO to speak with a disaster recovery worker to discuss your immediate needs.

Food Drive

A food drive is being set up for Associates. Designated areas around the health system will be set up for Associates to donate things such as: non-perishable canned foods; drinks such as Gatorade, fruit juice or soda; toiletries such as deodorant or tooth paste; baby needs such as diapers.

Associates in need of these supplies should contact the disaster resource center located at the Cancer Center on Osceola Street in Stuart. The phone number is (772) 419-2102. Once the food is collected it will be put into packages for distribution to Associates. Details of the food drive are still being finalized but should be available soon. For more information, e-mail Lynn DeRostaing at lderostaing@mmhs-fla.org.

PTO Sharing Program

There have been a number of questions from Associates regarding the recently created Martin Memorial PTO Sharing Program which allows Associates to donate unused PTO hours to a central bank for fellow Associates out on an FMLA leave. The PTO Sharing Program is available only to Associates who are on FMLA and do not have any PTO time available. For more information contact Jan Chase in Occupational Health at 2789.